

Avas Flowers
2021 California Consumer Request Metrics

To comply with the requirements of the California Consumer Privacy Act, Cal. Civ. Code §§ 1798.100 – 1798.199 (“CCPA”), and its relegated regulation, 11 CCR § 999.317, Avas Flowers provided the following metrics related to California consumer requests received for calendar year 2021.

Request Type	Number of Requests	Resolution
Total Number of California Consumers Submitting Requests	65	
Requests to know	0	
Requests to delete	65	Denied in whole: 2 request – denied because type of request is exempt from CCPA 62 request – no action, requestor did not provide information to confirm their identity. 1 request – no action, no data on customer exists at time of request
Requests to opt-out	0	
Median number of days for substantive response		26