

Avas Flowers
2020 California Consumer Request Metrics

To comply with the requirements of the California Consumer Privacy Act, Cal. Civ. Code §§ 1798.100 – 1798.199 (“CCPA”), and its delegated regulation, 11 CCR § 999.317, Avas Flowers provided the following metrics related to California consumer requests received for calendar year 2020.

Request Type	Number of Requests	Resolution
Total Number of California Consumers Submitting Requests		
Requests to know	0	
Requests to delete	2	Denied in whole: 1 request – denied because type of request is exempt from CCPA 1 request – no action, requestor did not provide information to confirm their identity.
Requests to opt-out	0	
Median number of days for substantive response		20